



Chowan County & The Town of Edenton UPDATE Coronavirus (COVID-19)

MARCH 20, 2020
BULLETIN #6 – PRESS RELEASE



County And Town Updates Coronavirus (COVID- 19) UPDATE

March 20, 2020 Bulletin #6



Latest Updates:

- Links to Chowan County Operational information, business information, Health Department, DHHS and CDC information and so much more can be found on the Chowan County website. Visit www.chowancounty-nc.gov

A Message from Chowan County

Effective Monday, March 23, 2020 and until further notice Chowan County Government offices will be closed to the public. The normal duties of each office will still be administered and all staff will be available by phone or by email.

From the Chowan County Water Dept: Water System flushing for all three phases of Operation Spring Clean is now complete.

CHOWAN COUNTY DEPARTMENT OPERATIONS COVID-19

This list will be updated as statuses change – Last updated March 20, 2020

EFFECTIVE MONDAY, March 23, 2020

Department/ Agency	Status
Administration (County Manager Office and Finance Office)	Offices closed to the public, staff will be available by phone or email for assistance– 482-8431
Animal Control	Offices closed to the public, staff will be available by phone or email for assistance-482-9807
Animal Shelter (Tri-County Animal Shelter)	Offices are closed to the public, appointments only for adoptions and reclaims. Staff is available by the phone or email 252-221-8514 .
Elections	Offices closed to the public, staff will be available by phone or email for assistance– 482-4010
Emergency Medical Service (EMS)	No visitors to the EMS stations. For non emergency questions, please call -482-4365
Information Technology (IT)	Offices closed to the public, staff will be available by phone or email for assistance
Land Records	Offices closed to the public, staff will be available by phone or email for assistance - 482-7157
Maintenance	Offices closed to the public, staff will be available by phone or email for assistance- 368-8950
NC Cooperative Extension Service	Offices closed to the public, staff will be available by phone or email for assistance- - 482-6585
Planning & Building Inspections	Offices closed to the public, staff will be available by phone or email for assistance 482-5618
Recreation Department	All activities cancelled, Walker Gym (Oakum Street is closed), the Northern Chowan Community Center is closed to the public.- 482-8595. Offices closed to the public, staff will be available by phone or email for assistance. The Community Care Clinic can be reached at – 221-2171
Register of Deeds	Offices closed to the public, staff will be available by phone or email for assistance. – 482-2619
Senior Center	Congregate Meals are pick up only, Home delivered meals remain operational, All activities are cancelled. Offices closed to the public, staff will be available by phone or email for assistance. – 482-2242

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EFFECTIVE MONDAY, March 23, 2020

Department/ Agency	Status
Sheriff/ 911/ Jail	Visitors will not be allowed at the Chowan County Jail, no appointments for fingerprints will be made, and no new concealed carry applications will be accepted. Also, if you come to our office for any reason, we will do everything we can to help you but all communication will be through the window in our lobby. 252-482-8484
Social Services (DSS)	Offices closed to the public, staff will be available by phone or email for assistance– 482-7441
Solid Waste (Convenience Sites)	Convenience sites will remain open however attendants will remain inside the building. Swap shops at the convenience sites are closed. For questions or concerns please call the PCG Landfill 252-297-3300.
Soil and Water	Offices closed to the public, staff will be available by phone or email for assistance-482-4127
Tax Office	<p>Offices closed to the public, staff will be available by phone or email for assistance 252-482-8486 (option 2, Water/Tax Collections; option 3, Tax Assessment/Valuation).</p> <p>The Chowan County Tax Office has a glass barrier and can continue to take payments however, we STRONGLY encourage the public to utilize other payment options before entering the Public Safety Center. We recommend payment of taxes or water bills in the following ways:</p> <ol style="list-style-type: none">1. Online payment at our website www.chowancounty-nc.gov, under Tax or Water department;2. Telephone payment by credit/debit card at 1-866-343-3612;3. Payment by check placed in our drop box outside of our office at 305 W. Freemason St., Edenton, NC 27932 (cash payments are discouraged but can occur as long as identifying information is included to ensure proper payment);4. Payment by mail to PO Box 1030, Edenton, NC 27932. No one will be allowed inside the Tax/Water secured Office except for County Staff. <p>As always, any questions or concerns please call 252-482-8486 (option 2, Water/Tax Collections; option 3, Tax Assessment/Valuation). Flexibility can be utilized if customers are unable to make payment, in regards to water cut off, however ALL penalties and fees will continue to be assessed at this time.</p>
Veterans Services	No walk in visitors, telephone service only for 21 days Call 252-482-1033
Water Department	Offices closed to the public, staff will be available by phone or email for assistance– 482-7477, Please see the Tax Office listing above to find out more information regarding payment options, cut offs and penalties.