

# Billing and Collections

[Make an online utility payment here.](#)

A copy of the **Utility Service Application** for residential or business can be found under Forms and Documents or on the left-hand menu. For disconnection of services please complete the **Disconnection Form** found under Forms and Documents or on the left-hand menu.

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Town of Edenton [Customer Service Policy](#)

Town of Edenton [Utility Deposit Policy](#)

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Every month, our meter reading staff reads your electric meter (and if in Town, your water meter) and the monthly usage is calculated. Utility Bills are scheduled to arrive at your mailbox on the 10<sup>th</sup> of each month, and **bills are due on the last day of the month**. Utility bills are typically higher in the summer months for air conditioning and in the winter months for heating.

For information about programs available to help make your home more energy efficient, as well as utility aid for those going through hardship, please contact Town Hall at (252) 482-2155 or visit our lobby for energy assistance flyers - 400 South Broad Street.

## Supporting Documents

Rates 2023-2024 7.33 KB

Public Works Rates 2023-24 359.1 KB

LP1 Large Power Rate 2023-24 7.82 KB

PH1 Public House Rate 2023-24 7.59 KB

RS1 RS2 Residential Rates 2023-24 7.1 KB

SG1 Small General Service Rate 2023-24 6.11 KB

